

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

WILLIAM AND SARAH G. SMILA)	
)	
COMPLAINANTS)	
)	
v.)	CASE NO. 98-289
)	
ONE STEP BILLING, INC.)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

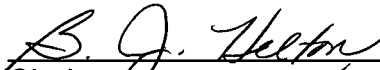
One Step Billing, Inc. ("OSBI") is hereby notified that it has been named as defendant in a formal complaint filed on May 27, 1998, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, OSBI is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

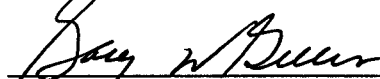
Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 3rd day of June, 1998.

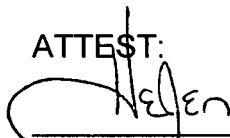
PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Wm C. + SARAH G. SMITH
(Your Full Name)

COMPLAINANT

VS.

ONE STEP BILLING, INC
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Wm C. + SARAH SMITH respectfully shows:
(Your Full Name)

(a)

(Your Full Name)

1207 S GREEN ST GLASGOW, KY 42141
(Your Address)

(b)

ONE STEP BILLING, INC 5130000
(Name of Utility)

UNKNOWN

(Address of Utility)

(c)

That: One Step Billing, Inc. Without our
(Describe here, attaching additional sheets if necessary,

permission or "slammed" our long-distance
the specific act, fully and clearly, or facts that are the reason

service from our chosen long-distance
and basis for the complaint.)

Carrier MCT. This is a violation
of our Constitutional rights as free

Continued on Next Page

Formal Complaint

Wm C & SARAH Smila vs. One Step Billing, Inc.

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Citizens of the United States of America.
All telephone calls to the number
given to call have resulted in receiving
a recording; a message was left asking
for a return call - but no one has
called us in good faith to settle disputed bill.
Wherefore, complainant asks that all charges made ^{Cont'd.}
(Specifically state the relief desired.)

by One Step Billing be dismissed as
punishment for violating our Consti-
tutional & Civil Rights as Citizens of
the United States and Commonwealth of Kentucky,

Dated at Glasgow, Kentucky, this 26 day
(Your City)

of May, 1998
(Month)

William J Smila
Sarah Stokes Smila
(Your Signature)

(Name and address of attorney, if any)

Continuation

The Amount of money, \$14758, is minute to the principal of the Matter. Freedom of Choice to whom we give our long-distance service, as is our Choice of any Company we choose to do business with, was violated. OSB, etc, should be punished for this violation by denying them unlawful Compensation.